

COMPLAINT		
Company name:	Address:	
VAT No:	Name and surname of the person filling in:	
Phone:	E-mail:	
Name of the goods:	Code:	
Document/Invoice No.:	PO date:	QTY*:

Type of device/application where claimed goods were used:

Pressure: working: maximum:	Working temperature: medium/fluid: environment:	Working medium/fluid: Working hours:
When a defect was found: ☐ before installation ☐ once installing ☐ during operation		

* please write quantity of the claimed goods

Description of the defect or damage:
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.....
.....
.....
.....

Note: To correct the complaint is necessary to fill in all the fields above!

Please attach a hydraulic circuit diagram of the system.

The deadline for considering the complaint results from the provisions of the Civil Code and the General Sales Conditions of HYDRO ZNPHS Sp. z o.o.. At the same time, we would like to inform you that the deadline for considering the complaint depends on the speed of response of the Manufacturer's Quality Control Department and it may be extended to a longer period than is indicated in the legal / contractual basis. The complaint process begins after delivery of the claimed goods to the Supplier's premises.

I agree for a longer period of considering the complaint than it results from the above legal / contractual basis and for informing me about the result of the complaint..

.....
Place and Date

.....
Signature of the Complaint

COMPLAINT RECEIVED BY - FILLED BY HYDRO WORKER		
HYDRO ZNPHS Sp. z o.o.	Received:	Register No.:
Person responsible for the complaint:		
The method of settling the complaint:		
The deadline for completing the procedure:		
		Signature:

